



Ex-post Evaluation BXL 1609 eHealth

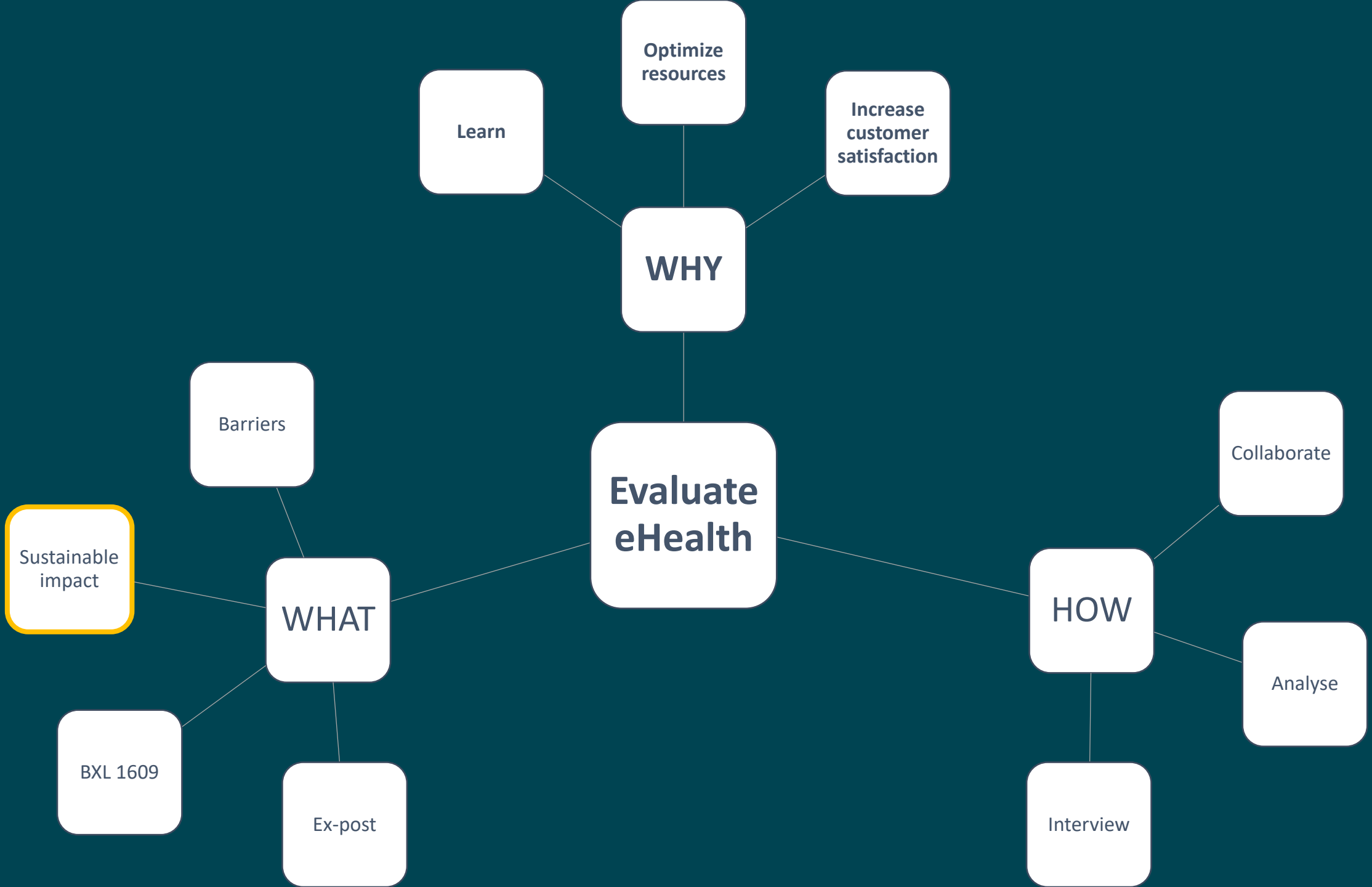
Ex-post Evaluation BXL 1609 eHealth

Presentation content

1. Overview
2. Definitions
3. Process
4. Interview Guide
5. Meeting 9 March [Etienne, Spès, Stefaan, Charlot]
6. Survey

(1) Overview

Ex-post Evaluation BXL 1609 eHealth



FEBRUARY

MARCH

APRIL

MAY

Select projects

Complete Excel file

Map projects (1)

Consult service provider (Frank)

Analyse survey (2019)

Literature review
- sustainable projects
- barriers eHealth
- theories (RE-AIM)

Familiarize with projects

Finalize Survey

Finalize Interview guide

Conduct Interviews

Analyse interview data

Map projects (2)

Write article / report



MAPPING OF PROJECTS IN FRAMEWORK CONTRACT BXL 1609

PROJECTS PER COUNTRY

BDI	27
UGA	3
RWA	8
SEN	1
BEN	8
RDC	2
GIN	3
PER	4
NER	1

TOT 57

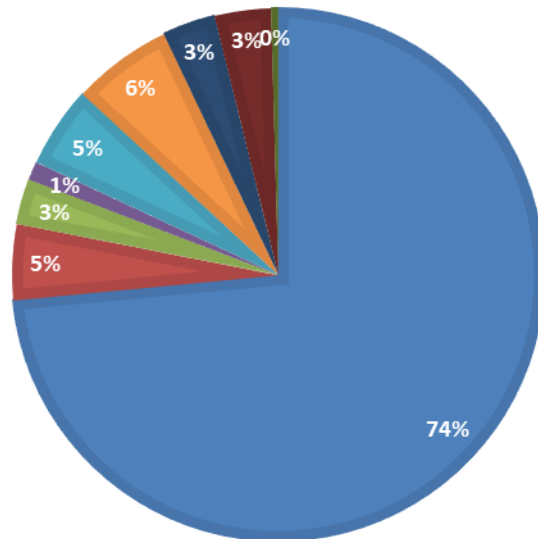
% RESOURCES SPENT PER HC LEVEL

N/IN	817.405,12 €
FAC	1.810.154,23 €
HCP	349.381,76 €
COM	0,00 €
PAT	0,00 €
TEA	182.277,28 €

TOT 3.159.218,38 €

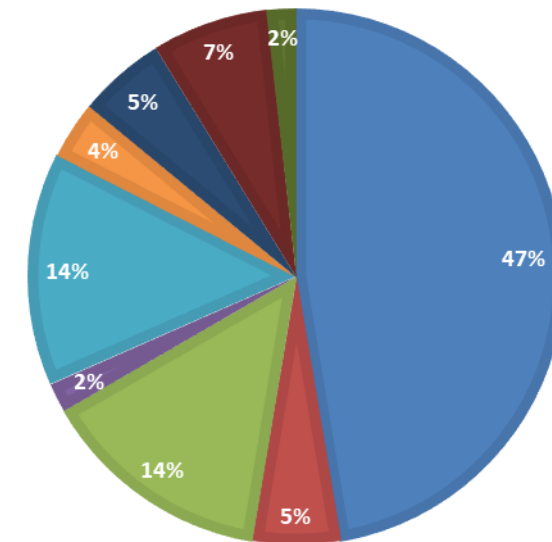
% RESOURCES SPENT PER COUNTRY

BDI UGA RWA SEN BEN RDC GIN PER NER



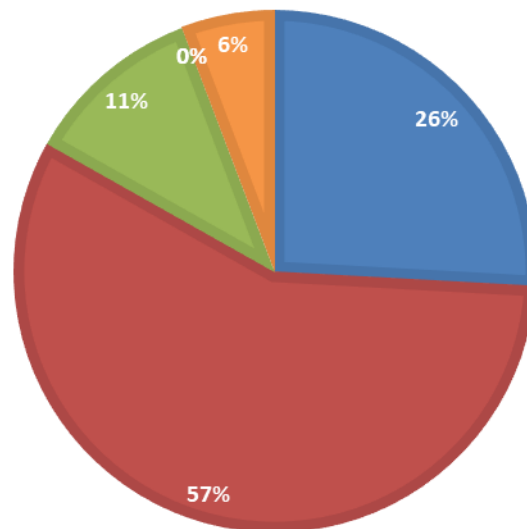
% PROJECTS PER COUNTRY

BDI UGA RWA SEN BEN RDC GIN PER NER



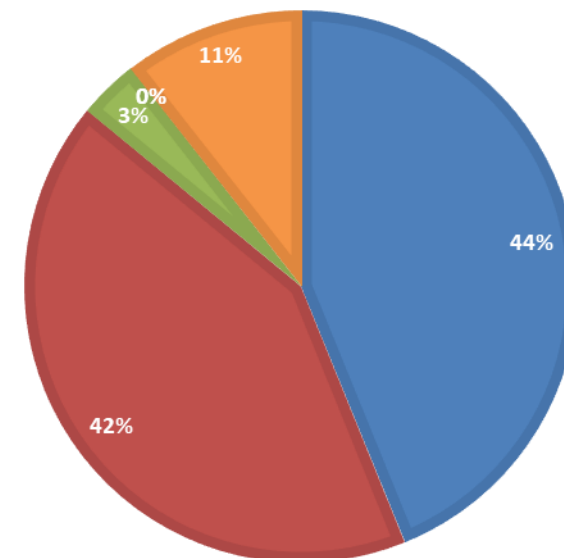
% RESOURCES SPENT PER HEALTH CARE LEVEL

N/IN FAC HCP COM PAT TEA



% PROJECTS PER HEALTH CARE LEVEL

N/IN FAC HCP COM PAT TEA



(2) Definitions

Ex-post Evaluation BXL 1609 eHealth

Evaluation – an evaluation is an assessment, as systematic and objective as possible, of an on-going or completed project, programme or policy, its design, implementation and results. The aim is to determine the relevance and fulfilment of objectives, developmental efficiency, effectiveness, impact and sustainability. An evaluation should provide information that is credible and useful, enabling the incorporation of lessons learned into the decision-making process of both recipients and donors. (OECD)

Sustainability – The OECD describes principles and definitions for using its evaluation criteria and guidelines. Sustainability means following them “the extend to which the net benefits of the intervention continue, or are likely to continue”. They point out that sustainability includes “an examination of the **financial, economic, social, environmental,** and **institutional** capacities of the systems needed to sustain net benefits over time. It also involves analyses of **resilience, risk** and potential **trade-offs**. Depending on the timing of the evaluation, this may involve analysing the actual flow of net benefits or estimating the likelihood of net benefits continuing over the medium and long-term.”

(3) Process

Ex-post Evaluation BXL 1609 eHealth

Questionnaire: Subcategorize Projects

A Not existing (not active)	B Existing (active) & not used	C Existing (active) & used
---------------------------------------	--	--------------------------------------

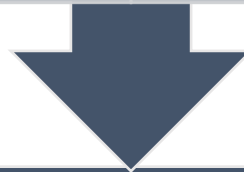
Select **category A and B** for interviews

Select first the **Clients**



Interviews: Find out why / barriers

Enabel (Functionnaire dirigeant)	VUB (provider)	Clients (IM)	Users
----------------------------------	----------------	---------------------	-------



Analyse

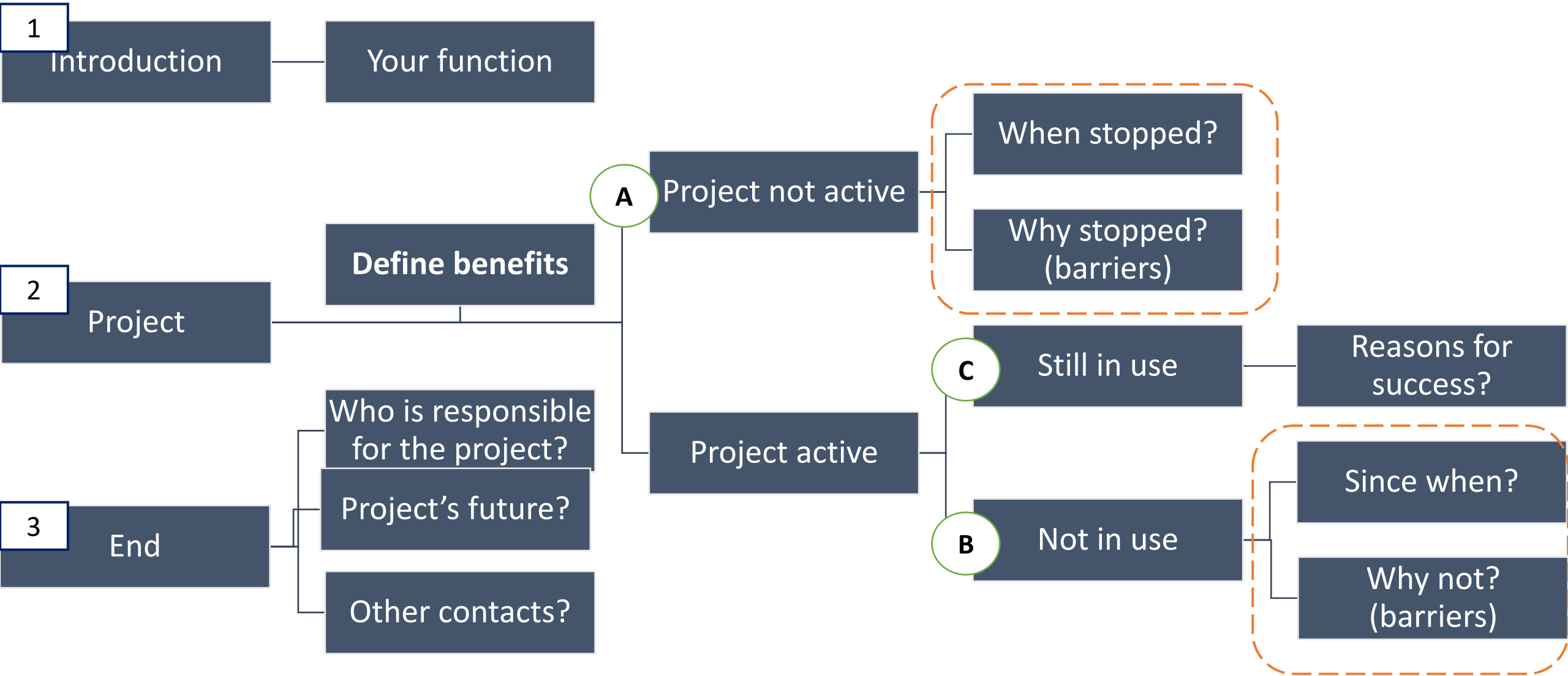
(4) Interview guide

Ex-post Evaluation BXL 1609 eHealth

Interview steps 1, 2 and 3

Subcategories A, B and C

Questions concerning barriers



Acceptance towards inadequate health care practises

Fractional implementation (organizational culture)

Quality technical assistance

Follow-up project

Clear communication / Timing

User resistance

Better user's productivity

Quality trainings for ICT use

Complexity of eHealth program

Documentation / evaluation

User's satisfaction

Reconsider the project design or implementation

Trade-offs or risks

Policy or guideliness

Financial system (funds)

Institutional/structural capacity

Design or implementation barriers

Social system

Environmental system

Economic system

Holistic approach

Answer to local needs / Goal? Pilot project?

Stakeholder consensus / Local cooperation for project implementation

Stakeholder consensus / local cooperation for project design

Project ownership

(5) Meeting 9 March 2021

Present: Spès, Etienne, Stefaan, Charlot

Discussion points

Une evaluation ajoute de la valeur à la littérature / recherche: **bien!**

N'oubliez pas d'inclure la **satisfaction** dans les conversations avec les clients et les utilisateurs (qui est peut être un obstacle majeur)

Suggestion de faire participer un **sociologue** à l'interview qui peut noter les petits changements ou transformations dont ils parlent

La connexion d'internet est parfois un problème pour les interviews. C'est une idée d'inviter les gens au bureau d'Etienne ou de Spès : comment/qui prendra en **charge les frais** / les frais de transport ou les sandwiches, ... ?

Tout d'abord, l'envoi des questionnaires est bon pour savoir dans quelle sous-catégorie les projets se situent. Ensuite, nous pouvons faire des interviews. Stef et Charlot s'en chargeront. Quelle personne pourrait s'ajouter pour les premiers interviews au début ? Cela permet d'avoir des perspectives différentes dans l'analyse. **Y a-t-il d'autres idées que Freddy? Il est peut-être biased.**

(6) Survey

<https://forms.gle/ydziHwTxHvoDg1Z78>



Happy to answer some questions or hear your comments.
Thank you for listening!

charlot.diepvens@enabel.be